



# Financial Assistance Policy

If Center for Digestive Health & Pain Management believes that you have health insurance and/or HMO coverage(s) that may cover some or all of the Services, Center for Digestive Health & Pain Management may initiate contact with them to determine your cost-sharing responsibilities for surgical center's bill. You may contact them directly as well for additional information concerning your cost-sharing responsibilities. If Center for Digestive Health & Pain Management determines that you have cost-sharing responsibilities for Center for Digestive Health & Pain Management's bill, in accordance with Center for Digestive Health & Pain Management's financial assistance policies, you will be required to pay your cost-sharing responsibilities in full on or before the date that Services are provided. Center for Digestive Health & Pain Management's financial assistance policies are that if you are unable to pay your cost-sharing responsibilities in full on or before the date that services are provided, because you believe you are medically indigent or you are not covered by any health insurance or HMO, then upon request Center for Digestive Health & Pain Management, in its sole discretion, may offer you a discount on the amount due and/or offer a payment plan. Any such discount is considered by Center for Digestive Health & Pain Management to be "charity care." There is no formal application process for obtaining "charity care" at Center for Digestive Health & Pain Management. Center for Digestive Health & Pain Management's standard collection policy is to produce and send one or more bills to patients for their cost sharing amount.

## **Good Faith Estimate**

Upon your request, and before the provision of non-emergency care at Center for Digestive Health & Pain Management, you have the right to receive a good faith estimate of anticipated charges for the treatment of your condition at Center for Digestive Health & Pain Management. This estimate must be provided to you within seven (7) days of the request being received by Center for Digestive Health & Pain Management. You should contact your insurer or health maintenance organization regarding your cost-sharing responsibilities. You may request and obtain a Good Faith Estimate by calling Center for Digestive Health & Pain Management (239) 489-4454.

## **Itemized Bill**

Upon request and after discharge from Center for Digestive Health & Pain Management we will provide a statement within 7 working days of your request.

## **Provider Disclosure**

Services may be provided in this health care facility by Center for Digestive Health & Pain Management as well as by other health care providers who may separately bill the patient and who may or may not participate with the same health insurers or health maintenance organizations as Center for Digestive Health & Pain Management. You may request a more personalized estimate of charges from these other health care providers by contacting the health care providers directly. Center for Digestive Health & Pain Management may contract with providers for pathology and anesthesiology services; these services are billed separately from Center for Digestive Health & Pain Management for their services. You may contact these providers through their contact information provided below.

- **Dr. O'Mailia:** 239-275-3695
- **Dr. Weiner:** 239-432-0774
- **Office staff or a nurse at our center:** 239-489-4454



- Center for Digestive Health & Pain Management: 866-516-2676 ext. 113. (Facility fee)
- Anesthesia Associates of Cape Coral: 239-275-3695 ext. 230 (Fee for anesthesia services)
- Laboratory: If biopsies or specimens are obtained during the procedure and you have billing questions call one of the numbers listed below or call the telephone number on the billing statement sent to you by the lab.

Ameripath  
7111 Fairway Drive, Ste. 400  
Palm Beach Gardens, FL 33418  
(800) 561-6991

Quest  
745 Orienta Ave., Ste. 1051  
Altamonte Springs, FL 32751  
(800) 800-282-6613

Labcorp  
5610 W Lasalle St., Tampa, FL 33607  
(800) 877-5227

HIS  
1620 Medical Lane, Unit 120  
Ft. Myers, FL 33907  
(239) 939-4604

### **Patient Health Record**

Upon request and after discharge from Center for Digestive Health & Pain Management, Center for Digestive Health & Pain Management Center will make available the patient record that may be necessary for verification of the accuracy of your patient statement within 10 working days of your request.

### **Link to Healthcare Related Data**

Pursuant to AHCA Statute: s.405.05,F.S. please find here a link to data, quality measures, and statistics that are disseminated by AHCA.

The link will also provide information on service bundles. A service bundle is a non-personalized estimate of costs that may be incurred by the patient for anticipated services and that actual costs will be based on services actually provided to the patient.

[www.Floridahealthfinder.gov](http://www.Floridahealthfinder.gov)