



**SOUTHWEST FLORIDA NEUROSURGICAL ASSOCIATES**

**SOUTHWEST FLORIDA REHAB & PAIN MANAGEMENT ASSOCIATES**

12700 Creekside Lane, Suite 101 • Fort Myers, Florida 33919 • (239) 432-0774 • FAX (239) 432-9404  
632 Del Prado Blvd., N., Suite 101 • Cape Coral, Florida 33909 • (239) 772-5577 • FAX (239) 772-9961

Dear Patient:

Thank you for choosing our practice to assist in your healthcare needs. We appreciate the confidence you and your personal physician have placed in us. Please read the following instructions and information and let us know immediately if you have any questions.

**FORMS:** Enclosed you will find a Patient Information form along with a Pain Questionnaire. Please fill out these forms and bring them with you at the time of your appointment.

**INSURANCE:** Please bring your insurance cards so we can copy them for your chart. We will file your primary insurance claim for you. If your insurance requires prior authorization, please ensure it is taken care of before the day of your appointment as *you cannot be seen without it* and your appointment will have to be rescheduled.

**PAYMENT:** It is the policy of this office to advise patients that they are responsible for all bills incurred. Please be prepared to *pay any copay or coinsurance amounts due at the time of service*. Please note: A \$10.00 processing fee will be charged for any copay not paid at time of service. We accept cash, check, and most major credit cards.

**FILMS:** You are responsible to ensure that your x-rays, CT scans, MRI scans, etc., relating to your problem/injury are here for your appointment. Actual films are preferred, but discs will be accepted. If your films are being delivered to the office, please call the day before your appointment to make sure they have arrived. We regret that *your appointment will have to be rescheduled if your films are not at our office at the time of your appointment*.

**MOTOR VEHICLE ACCIDENT:** If you are being seen as a result of a motor vehicle accident and your insurance benefit does not pay 100% or benefits are exhausted, you will be responsible for all or part of your first appointment. We do not accept letters of protection from attorneys, and we do not wait for you to receive a settlement for payment of your bill. You are responsible for any coinsurance, deductibles, and copayments at the time of service.

**LOCATIONS:** Please refer to the enclosed map for directions to the office in which your appointment has been scheduled.

If you have any questions regarding the above information and instructions, please contact our office. If you would like to learn more about our practice, please visit our website at: [www.swfna.com](http://www.swfna.com).

Sincerely,

Southwest Florida Neurosurgical Associates



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DATE: \_\_\_\_\_ NAME: \_\_\_\_\_

HOME PHONE: \_\_\_\_\_ CELL PHONE: \_\_\_\_\_ SEX: M \_\_\_ F \_\_\_ AGE: \_\_\_\_\_ BIRTHDATE: \_\_\_/\_\_\_/\_\_\_  
Last First MI

EMAIL: \_\_\_\_\_ MARITAL STATUS: \_\_\_\_\_ SPOUSE'S NAME: \_\_\_\_\_

HOME ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_ IS ADDRESS: PERMANENT \_\_\_\_\_ TEMPORARY \_\_\_\_\_

OTHER ADDRESS IF ABOVE IS TEMPORARY: \_\_\_\_\_

PATIENT'S EMPLOYER: \_\_\_\_\_ WORK PHONE: \_\_\_\_\_

PHARMACY \_\_\_\_\_ PHARMACY PHONE: \_\_\_\_\_ and/or PHARMACY CROSS STREET: \_\_\_\_\_

REFERRING PHYSICIAN: \_\_\_\_\_ PHONE #: \_\_\_\_\_

PRIMARY CARE PHYSICIAN: \_\_\_\_\_ PHONE #: \_\_\_\_\_

REASON FOR VISIT: \_\_\_\_\_

**EMERGENCY CONTACT:**

NAME: \_\_\_\_\_ EMERGENCY PHONE #: \_\_\_\_\_

**➔ INSURANCE INFORMATION (Please present your insurance card(s) for copying)**

MEDICARE CARRIER: \_\_\_\_\_ POLICY#: \_\_\_\_\_ GROUP#: \_\_\_\_\_

MEDICARE SUPPLEMENT: \_\_\_\_\_ POLICY#: \_\_\_\_\_ GROUP#: \_\_\_\_\_

HEALTH INSURANCE: \_\_\_\_\_ POLICY#: \_\_\_\_\_ GROUP#: \_\_\_\_\_

WORK COMP INSURANCE: \_\_\_\_\_ CLAIM#: \_\_\_\_\_ DATE OF ACCIDENT: \_\_\_\_\_

EMPLOYER NAME: \_\_\_\_\_ PHONE: \_\_\_\_\_

EMPLOYER ADDRESS: \_\_\_\_\_

AUTO INSURANCE: \_\_\_\_\_ STATE \_\_\_\_\_ POLICY# \_\_\_\_\_ DATE OF ACCIDENT: \_\_\_\_\_

POLICY HOLDER'S NAME: \_\_\_\_\_ BIRTHDATE: \_\_\_/\_\_\_/\_\_\_ RELATIONSHIP TO PATIENT: \_\_\_\_\_

ARE YOU REPRESENTED BY AN ATTORNEY? \_\_\_\_\_ NAME: \_\_\_\_\_ PHONE: \_\_\_\_\_



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**WE DO NOT ACCEPT LOPs (Letters of Protection from attorneys)**

SIGNED \_\_\_\_\_ DATE: \_\_\_\_\_  
PATIENT'S SIGNATURE (OR PARENT IF MINOR)

**MEDICARE/CHAMPUS AUTHORIZATION**

I certify that the information given by me in applying for payment under Title XVIII of the Social Security Act is correct. I authorize any holder of medical or other information about me to release to the Social Security Administration or its intermediaries or carriers any information needed for this or a related Medicare claim. I request that the payment of authorized benefits be made on my behalf. I assign the benefits payable for medical provider(s) services to the medical provider(s) furnishing the services and authorize such medical provider(s) to submit a claim to Medicare for payment.

SIGNED \_\_\_\_\_ DATE: \_\_\_\_\_  
PATIENT'S SIGNATURE (OR PARENT IF MINOR)

**AUTHORIZATION TO RELEASE INFORMATION**

I authorize any holder of medical or other information about me to release same to the insurance carrier for the purpose of payment of services.

I hereby authorize payment directly to my medical provider for all medical care unless the medical provider has a contractual agreement with the insurance company. I understand that I am responsible for any insurance deductibles and coinsurance, and I am financially responsible for my medical bills regardless of insurance coverage

SIGNED \_\_\_\_\_ DATE: \_\_\_\_\_  
PATIENT'S SIGNATURE (OR PARENT IF MINOR)

**PATIENT – PLEASE NOTE:**

This office will prepare and file your insurance for you. If you choose to file your own, please check all data before forwarding to your insurance company. Our office will expect payment in full on the date services are rendered if you are filing your own claim. There will be a \$25.00 charge for each special form you request us to complete, such as disability forms, family medical leave, etc.

I understand if my insurance carrier controverts or rejects my claim that I/we (am/are) responsible for all charges billed by this office.  
**Managed Care Patients:** There will be a \$10.00 processing fee billed to your account each time you do not pay your required co-payment at the time of service.

**NOTE:** You will be charged a NO SHOW FEE of \$25/00 for failure to notify our office in advance of any appointment cancellation. This charge will be your responsibility, as insurance does not cover this fee.

For, and in consideration of, services rendered to the above-named patient, I/we jointly and severally promise to pay to the Syper Institute, P.A. (DBA Southwest Florida Neurosurgical Associates and/or Southwest Florida Rehab & Pain Management Associates) all its charges for services rendered to and for the above-named patient. I/we understand the Syper Institute, P.A. may elect to accept or not to accept assignment of insurance benefits as it deems advisable. Any other arrangements made by me (coinsurance company, lawyer, etc.) does not involve the Syper Institute, P.A. and does not change my (our) responsibility to pay for services.

All patients (excluding contracted third party payors) are assessed a 1% monthly billing fee on any balance over 120 days.

**I have read and understand all of the above.**

\_\_\_\_\_  
(PATIENT)

\_\_\_\_\_  
(GUARANTOR)



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Notice of Privacy Practices

Effective April 14, 2003, all medical practices must follow certain guidelines as it pertains to the "Protected Health Information" (PHI) of their patients. PHI is defined as information about the patient, including demographic information, that may identify the patient, and relates to the patient's past, present, or future physical or mental condition and related health care services.

This short form has been created to provide you an overview explaining how we will handle your PHI and actions you can take if you feel we have not handled your PHI properly. A more detailed explanation of this Notice of Privacy Practices is available on our website at [www.swfna.com](http://www.swfna.com).

**How we handle your Protected Health Information:**

We will ask each patient to sign consent from allowing Southwest Florida Neurosurgical & Rehab Associates to use your PHI for three purposes only. Those purposes are for medical treatment, information required for payment of services rendered, and for conducting our operational activities. *No other use of your PHI will occur without your written consent, unless it is to comply with state and federal laws.*

**Complaints regarding Protected Health Information:**

If you feel we have improperly distributed your PHI or believe your HIPAA privacy rights have been violated by the Sybert Institute, you may file a complaint by notifying our privacy contact listed above. Additionally, you also may file a complaint to the Secretary of Health and Human Services. We will not retaliate against any patient for filing a complaint.

If there are any questions with regard to this notice, they may be directed to our Privacy Contact, Robert O'Grady at (239) 432-0774, x5218, or at [bogrady@swfna.com](mailto:bogrady@swfna.com).

\_\_\_\_\_  
Patient Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Southwest Florida Neurosurgical & Rehab Associates Date



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**SYPERT INSTITUTE**

**CONSENT TO DISCLOSE MEDICAL INFORMATION**

Patient Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

**PLEASE CHECK ONE OF THE FOLLOWING:**

\_\_\_\_\_ I request that all of my protected health information be disclosed only to me and no other friends or family.

**OR**

\_\_\_\_\_ I give my permission to the employees of Sypert Institute to disclose my protected health information to the following family members or friends.

Name: \_\_\_\_\_ Relation: \_\_\_\_\_ Phone: \_\_\_\_\_

Name: \_\_\_\_\_ Relation: \_\_\_\_\_ Phone: \_\_\_\_\_

Name: \_\_\_\_\_ Relation: \_\_\_\_\_ Phone: \_\_\_\_\_

**WHAT TYPE OF MESSAGE MAY WE LEAVE FOR YOU?**

In an effort to better serve you, Sypert Institute would like to know what type of message we may leave on your answering machine/voicemail when contacting you. It is the policy of Sypert Institute to call you at any phone number you provide to us. Please let us know what type of message we may leave on your answering machine/voicemail by answering the following questions by circling **YES** or **NO**

**WHEN WE CONTACT YOU BY CALLING YOU AT ANY TELEPHONE NUMBER YOU HAVE PROVIDED US:**

May we leave a detailed message on your answering machine/voicemail? **YES** or **NO**

If no, we will leave a message with just enough information for you to call us back.

**\*\*\* Please Note: We will ALWAYS leave a detailed message on your answering machine/voicemail or with anyone who answers your telephone when we are contacting you to remind you of an appointment at our office. \*\*\***

I understand that I may revoke or change this consent at anytime by filling out another consent form to replace this one.

\_\_\_\_\_  
Patient/Guardian/or Legal Representative Signature Date

\_\_\_\_\_  
Printed Name if not signed by Patient Relationship

**Internal Use Only:** Please post the above information in the patient's off-bill comments.

Date Received: \_\_\_\_\_ Date Revoked/Changed: \_\_\_\_\_

Posted by: \_\_\_\_\_

Revised 06/2016



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## PAIN MANAGEMENT/NARCOTIC TREATMENT CONTRACT

I have agreed to use narcotics (morphine-like drugs) as part of my treatment for my chronic pain. I understand these drugs are very useful, but have a potential for misuse and are therefore, closely controlled by the local, state, and federal governments. Because my physician is prescribing such medication to help manage my pain, I agree to the following conditions, without reservations:

1. ***I am responsible for my pain medication. I agree to take the medication only as prescribed.*** I understand that increasing my dose without the close supervision of my physician could lead to drug overdose, causing severe sedation, respiratory depression and death.
2. ***I will not request or accept controlled substance medication from any other physician, individual, friend or family member while I am receiving such medication from my physician at Southwest Florida Rehab and Pain Management Associates.***
3. I understand the side effects are related to narcotic medication. Common side effects are nausea and vomiting (similar to motion sickness), drowsiness and constipation. Less common side effects are mental slowing, flushing, sweating, itching, urinary difficulty and jerkiness. These side effects would occur at the beginning of my treatment and often go away within a few days without treatment. It is my responsibility to notify my physician of any side effects that continue or are severe (i.e., sedation, confusion). I am also responsible for notifying my pain physician immediately if I need to visit another physician or emergency room due to pain or I become pregnant. I will also inform my other treating physician(s) when I see them of this agreement to avoid prescription duplication. Once you are stable on your pain medications, you should be able to drive a vehicle. If changes are made to your dosage you should refrain from driving for 48-72 hours. You should never mix alcohol or illicit drugs with your prescribed medications as they can impair judgment. If at any time you do not feel competent to drive, then do not drive.
4. Since narcotics can cause constipation you should use a stool softener and/or a fiber supplement on a daily basis, and if necessary, a laxative/enema to maintain normal bowel function. If you have a problem with bowel function, notify your doctor immediately. You should never go four days without a bowel movement.
5. I understand the pain medication is strictly for my own use. Pain medicines **should never** be given to others.
6. I understand I must contact my pain physician before taking any other drugs. Medications like Valium, Ativan, Xanax, Fiorinal or Ambien, certain muscle relaxants like Soma, antihistamines like Benadryl or Atarax, and alcohol may produce profound sedation, respiratory depression, blood pressure drop, and even death when taken with narcotic/pain medications. All mind altering drugs, including marijuana, cocaine, ecstasy, spice, amphetamines, etc., are especially dangerous and deadly, and **should not** be used and is a reason for discharge. I understand that I will not combine narcotics/controlled substances with alcohol. Whether the mind altering drug is legal or illegal, I agree that I will **NOT** use them and that I will be discharged if I do.
7. During the time my narcotic/pain medication is being adjusted, **I will return to the clinic at least one time per month or whenever instructed by my physician.** After I have been placed on a stable dose, I will return to Southwest Florida Rehab and Pain Management Associates for a medical evaluation **at least once every two months at the discretion of my physician.**
8. By Florida law, significant alterations or changes to my controlled medications cannot be done over the phone without an appointment.
9. **I understand that pain prescriptions will not be mailed.** I will pick up my refill prescriptions at Southwest Florida Rehab and Pain Management Associates every month or as designated by my physician. If I am unable to obtain my prescriptions monthly, I will be responsible for finding a local physician who can take over the writing of my prescriptions with consultations from my pain physician.
10. I am responsible for my narcotic/pain prescriptions. I understand that refill prescriptions:
  - Can only be written for a one-month supply for most medications and will be filled at the same pharmacy. The allowance of refills on prescriptions is at the discretion of my physician, but also dictated by the governing laws of the state.
  - **Request for prescriptions refills for pain medication need to be made Monday through Thursday, 8:00 a.m. to 4:00 p.m. Please do not wait until you have only one pill left before calling for a prescription refill as refill requests may take 72-96 hours to fulfill. No refill prescriptions will be written at night, on holidays or on weekends.**
  - **I am responsible for the safety of my medications. Refills will not be made for lost, stolen or misplaced medications.** If I run out of my medications early because I took more medicine than prescribed by my physician, not only will my refill be denied, but also I run the risk of dismissal from my physician's practice. Changes to type and amount of medication **can only** be done with the approval of my physician. I will be allowed to take less than prescribed if my medicine is not needed, but not more without the permission of my physician.
  - Can only be filled by a pharmacy in the State of Florida, even if I am a resident of another state.



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• By law, prescriptions cannot be mailed.

11. If my physician changes my pain medication, I will turn in to the clinic the appropriate balance of medication before picking up my new prescription. The type and quantity of the turned in medication will be entered into a journal and then properly disposed of by my physician's office staff. I will not dispose of or flush the medicine down the toilet on my own. Hoarding of old medications is prohibited.

12. I understand that narcotic/pain medications, along with all medications, pose a danger to children and I will safeguard these in my home.

13. While physical dependence is to be expected after long-term use of narcotic pain medication, signs of addiction (and psychological dependence) shall be interpreted as a need for weaning and detoxification.

• Physical dependence is common to many drugs such as blood pressure medication, anti-seizure medicines and narcotics. It results in biochemical changes such that abruptly stopping these drugs can cause a withdrawal response.

• Addiction is a psychological and behavioral syndrome that is recognized when a patient abuses the drug to obtain mental numbness and euphoria. When the patient shows a craving behavior or "doctor shopping," when the drug is quickly escalated without correlation to the pain relief and/or when the patient shows a manipulative or abusive attitude toward the physician to obtain the drug. If the patient exhibits such behavior, the drug will be tapered; such a patient is not a candidate for the narcotic medication and he/she may be referred to a narcotic detoxification program and/or be discharged from the practice.

• Tolerance is a pharmacological property of certain drugs and is defined as a need for higher doses to maintain the same drug effect.

A. I understand that if I participate in any illegal, deceitful or fraudulent activities, I will be discharged from the practice and appropriate criminal/legal action will be invoked. This includes "dealing" prescription drugs and forging or altering prescriptions in any manner or form. This also includes using illegal drugs and/or failing urine/blood drug tests. In addition, your name may also be placed on the Florida E-FORSCE website.

B. If it appears to the physician that there is no improvement to my daily function or quality of life from the prescribed medications, they will be discontinued. I will gladly taper the medicine as instructed by my physician.

C. I agree to submit to urine, sputum, and/or blood screens at any time as determined by my physician or his designee to detect the use of both prescribed and non-prescribed medications, and I will be financially responsible for the test. Testing, by state statutes, will occur a minimum of three times a year. Refusal to participate in therapeutic drug testing will result in dismissal from the practice.

D. I authorize the release of any information and hospital records by the pain physician or his/her designee to other healthcare providers, my family, my employer, my insurance company or other reimbursing agencies. I also authorize any pharmacy, hospital, medical clinic and physician to release medical information to my pain physician.

E. I understand that if in the opinion of my physician I did not follow the above conditions, my physician may determine that narcotic therapy is no longer appropriate for me. I will then be gradually taken off these medications and other therapies will be used, or I may be discharged from my physician's care. If I am discharged from the practice, I understand that I may not receive any further controlled substances from my doctor and could experience withdrawal symptoms. I would need to follow the instructions given at the time of discharge and for my further withdrawal symptoms I will proceed to the emergency room. I also agree to hold Southwest Florida Rehab and Pain Management Associates, the Syper Institute, and my treating physicians free of any liability or responsibility should I violate any of the above conditions.

I, \_\_\_\_\_, have read all pages of the pain management/narcotic treatment contract or it has been read to me and all my questions regarding the treatment of pain with narcotic/pain medicines have been answered to my satisfaction. I hereby give my consent to participate in narcotic/pain medication therapy.

PATIENT SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

PHYSICIAN/P.A. SIGNATURE: \_\_\_\_\_

MY PHARMACY: \_\_\_\_\_

PHARMACY ADDRESS: \_\_\_\_\_

PHARMACY PHONE: (     ) \_\_\_\_\_